

**NATIONAL PROBLEM SOLVING DAY SET FOR MAY 15,
SPECIAL OUTREACH FOR THE SMALL BUSINESS COMMUNITY**

WASHINGTON – In its continuing effort to help taxpayers understand and meet their tax responsibilities, the Internal Revenue Service, has set Saturday, May 15 as the next National Problem Solving Day. At 37 locations across the country, taxpayers will have an opportunity to work directly with IRS experts to solve their long-standing tax problems.

In addition, the IRS is placing special emphasis on reaching out to small business for this upcoming National Problem Solving Day. The 40 million small businesses and self-employed individuals in the United States are responsible for nearly 40 percent of all income tax collected. These taxpayers frequently have more complex tax issues than other taxpayers.

“I know personally the challenges of operating a small business. The Internal Revenue Service wants to work cooperatively with small businesses to determine how we can help them meet their tax obligations and solve their problems,” said Charles Rossotti, Commissioner of Internal Revenue.

The IRS' Problem Solving Day Program began in November 1997. Since then, over 46,000 taxpayers have been helped through the program in person and most have given the program high marks. “We are pleased people have responded so positively to the chance to work one-on-one with IRS employees to solve nagging problems,” said Commissioner Rossotti.

Taxpayers can find the National Problem Solving Day location nearest them on the IRS home page on the World Wide Web -- www.irs.ustreas.gov -- or by calling the IRS toll-free at 1-800-829-1040.

Taxpayers unable to obtain a prompt resolution of problems through normal IRS channels can call the Problem Resolution Program hotline at 1-877-777-4778.

A list of National Problem Solving Day locations and times is attached.

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May 15, 1999 Problem Solving Days Schedule

State	City	Location	Time	Phone number
California				
	Sacramento	4330 Watt Avenue	9:00 a.m.- 3:00 p.m.	(510) 637-4359
	Los Angeles	300 N. Los Angeles	9:00 a.m.- 3:00 p.m.	(213) 894-8852
	Laguna Niguel	24000 Avila Road	9:00 a.m.- 3:00 p.m.	(949) 360-2178
	Fresno	5104 North Blythe, Suite 107	9:00 a.m.-3:00 p.m.	(209) 271-6138
Colorado				
	Denver	600 17th Street	9:00 a.m.- 3:00 p.m.	(307) 772-2000
Connecticut				
	Hartford	135 High Street	9:00 a.m.-3:00 p.m.	(860) 240-4156
District of Columbia				
	Washington, D.C.	500 N. Capital St.	9:00 a.m.- 3:00 p.m.	1 (800) 865-6198
Florida				
	Melbourne	129 Hibiscus Blvd., Suite D	9:00 a.m.- 3:00 p.m.	(954) 423-7684
	Plantation	1 N. University Dr., Room B110	9:00 a.m.-3:00 p.m.	(954) 423-7684
Georgia				
	College Park	Georgia Int'l Convention Center Sullivan Road	9:00 a.m.-3:00 p.m.	(404) 338-8095
Illinois				
	Springfield	320 W. Washington 36Stop 1005spd	9:00 a.m.-3:00 p.m.	(217) 527-6382
Indiana				
	Greenwood	Polk Place Office Pk., 435 Main Street	9:00 a.m. - 3:00 p.m.	(317) 226-5081
Massachusetts				
	Boston	25 Sudbury Street	9:00 a.m.- 3:00 p.m.	(617) 565-1550

May 15, 1999 Problem Solving Days Schedule (continued)

State	City	Location	Time	Phone number
Michigan				
	Detroit	477 Michigan Ave., 20th floor	9:00 a.m.-3:00 p.m.	(313) 628-3670
Minnesota				
	St. Paul	316 N. Robert Street	9:00 a.m.- 3:00 p.m.	(651) 312-7999
Mississippi				
	Tupelo	Federal Bldg., Main & Church St., Room 317	9:00 a.m.- 3:00 p.m.	(601) 680-9165
Missouri				
	Shawnee Mission	5799 Broadway, Suite a400	9:00 a.m.- 3:00 p.m.	(314) 612-4620
New Jersey				
	Cherry Hill	57 Haddonfield Road	9:00 a.m.- 3:00 p.m.	(973) 921-4377
New Mexico				
	Albuquerque	5338 Montgomery Blvd.	9:00 a.m.- 3:00 p.m.	(505) 837-5506
New York				
	Albany	Clinton & N. Pearl	9:00 a.m.- 3:00 p.m.	(518) 427-5413
	Brooklyn	10 Metrotech Center, 625 Fulton Street	9:00 a.m.- 3:00 p.m.	(718) 488-3601
	Manhattan	55 West 125th Street	9:00 a.m.-3:00 p.m.	(212) 436-1013
Ohio				
	Cleveland	1240 East 9th Street	9:00 a.m.-3:00 p.m.	(216) 522-7134
Oklahoma				
	Oklahoma City	55 North Robinson	9:00 a.m.-3:00 p.m.	(405) 297-4745
Oregon				
	Eugene	2512 Oakmont Way	9:00 a.m.- 3:00 p.m.	(503) 326-3295
Pennsylvania				
	King of Prussia	601 S. Henderson Rd.	9:00 a.m.-3:00 p.m.	1 (800) 829-1040

May 15, 1999 Problem Solving Days Schedule (continued)

State	City	Location	Time	Phone number
Puerto Rico	San Juan	Mercantile Plaza, 27 Ponce de Leon	9:00 a.m.- 3:00 p.m.	
Rhode Island	Providence	380 Westminster St.	9:00 a.m.-3:00 p.m.	(401) 528-4317
South Carolina	Columbia	Strom Thurmond. Federal Building Assembly Street	9:00 a.m.- 3:00 p.m.	(803) 253-3049
Tennessee	Nashville	801 Broadway	9:00 a.m.- 3:00 p.m.	(615) 250-5423
Texas	Austin	300 East 8th South	9:00 a.m.-3:00 p.m.	(512) 499-5000
	Farmers Branch	4050 Alpha Road, Suite 250	9:00 a.m.-3:00 p.m.	(972) 308-7540
	Fort Worth	1515 Commerce St.	9:00 a.m. - 3:00 p.m.	(817) 978-4751
	Houston	Mickey Leland Federal Building 1919 Smith St.	9:00 a.m. - 3:00 p.m.	(713) 209-4506
Washington	Seattle	Jackson Federal Building 915 Second Ave.	9:00 a.m. - 4:00 p.m.	(206) 220-6037
West Virginia	Charleston	150 Court Street, Shonk Plaza	9:00 a.m.- 3:00 p.m.	(804) 771-2292
Wisconsin	Milwaukee	310 W. Wisconsin Ave., Mezzanine level	9:00 a.m.- 3:00 p.m.	(414) 297-1260